EUROPEAN STUDENT AFFAIRS CONFERENCE 2023

(formerly the Polish-German Colloquium on Student Services)

**"Shaping change in student services - How can we transform crises
and challenges into positive change?"**

July 5-7, 2023 in Neustadt (Germany)

Programme

TRANSFORMATION OF STUDENT SERVICES IN CRISES – PERSPECTIVES FOR STUDENT SERVICES, HIGHER EDUCATION INSTITUTIONS AND STUDENTS IN DIALOGUE

SHAPING CHANGE IN STRATEGIC STUDENT SERVICES - WORKSHOPS

Strategic Change-Management

- What type of strategic change management is necessary in order to develop student services for the future? STW Darmstadt
- Management of student services staff – how to balance professionalism, cooperation and diversity? University of Antwerp

Managing Communication

- Orchestrating Change – Innovative Communication in a large public student services administration, STW Berlin
- Social networks and digital devices: new ways to communicate for student affairs organisations, ANDISU / EDISU Piemonte

Countering the Student Housing Crisis (I)

- Building 100.000 new places in residence halls – Experiences and remaining challenges in a French Government program, Crous de Lyon
- First Glance at the "Young Living" Program of the Federal Government – what are the challenges ahead? STW Bonn

Transformations in Dining Services (I)

- A meal for just 1 Euro? Government subsidies and the consequences for restructuring, financing and managing dining halls in France, Crous de Lille

Countering the Student Housing Crisis (II)

- Residence halls of the future? Examples for technical, social and communication innovations in student housing, STW Trier

- Building New Student Residence Halls in Norway – Social and Environmental Aspects, Student Service Foundation in Western Norway

Transformations in Dining Services (II)

- Menus of Change – A principled approach to nutrition, flavour and environmental stewardship in university catering services, Cardiff University
- Adapting to the Pandemic Student Support Initiatives by Japanese University Co-operatives, Nat'l Federation of University Co-operative Associations (NFUCA)

SHAPING CHANGE: RESPONDING TO CHANGING NEEDS IN PSYCHOLOGICAL AND SOCIAL COUNSELLING – PANEL PRESENTATION

- Student mental heal across Europe – towards a public mental health approach Support Centre Inclusive Higher Education (SIHO, Belgium)
- Responding to changing mental health needs – what are the challenges ahead? Atlantic Technological University (Galway) / Trinity College Dublin
- Responding to growing needs in psychological, social and financial counselling – examples from Leipzig, STW Leipzig

INTRODUCTION OF STW ANTERIOR-PALATINATE- CAMPUS VISITS

SOCIAL & PSYCHOLOGICAL COUNSELLING SERVICES

- Social counselling (counselling in conflict situations, studying with a child/pregnancy, counselling on social benefits, etc.)
- Counselling on financial aid (vouchers for dining & children, scholarships, social benefits, discounts, etc.)
- Psychological counselling (support in time management, exams, resilience, personal life crises, etc.)

STUDENT RESTAURANTS AND CAFETERIAS IN LANDAU

- Philosophy, Dining concepts and future perspectives
- Actions & Innovation (e.g. Container kitchen)

STUDENT HALLS OF RESIDENCE IN SOCIAL RESPONSIBILITY

- new user concepts and welcome culture
- occupancy and allocation process, tenants management, moving in and out process
- construction method & refurbishment, example of a new construction on top of an ALDI-supermarket
- particularities of student social housing

NEW TOOLS FOR CHANGE – WORKSHOPS

Reforming Student Financial Aid

- Reforming financial aid in France – transforming scholarships into an efficient and effective tool for better access to higher education, Cnous

- Innovations in Financial Aid in South Korea, Korean Student Aid Foundation (KOSAF)
- Reforming financial aid in Germany – how to support more students with more money? DSW

Diversity Management

- Promoting staff diversity in a large student services organisation – experiences from the field, STW Berlin

Shaping Digitalization of Student Services

- The European Digital Student Services Infrastructure (EDSSI) & Project HOME – What are the new features for student services? University of Normandy
- Implementing a digital housing reservation platform, STW Karlsruhe