



**Working Group
Research, Education and Training**

Activity Results

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- The first second level Master degree on Student Affairs and Services in Europe
- The ECStA Offices in Venice
- EU-Lab.

Master on Student Affairs and Services



ANDISU
Associazione nazionale degli Organismi
per il Diritto allo Studio Universitario



**PRESENTATION OF THE MASTER'S PROGRAM IN
STUDENT AFFAIRS
AND SERVICES**

Master on Student Affairs and Services

Objectives

- Training highly qualified Managers capable to face today's old and new challenges in managing services to the students to improve their success
- Creation of a strong community among participants and Project Partners
- Multidisciplinary approach, combining technical, legal, and managerial expertise

Master on Student Affairs and Services

Main Promoters and Project Partners



MINISTERO DELL'ISTRUZIONE,
DELL'UNIVERSITÀ E DELLA RICERCA



Ca' Foscari
**Challenge
School**



ANDISU

Associazione nazionale degli Organismi
per il Diritto allo Studio Universitario



eUTOPIA
Alliance of 10 European Universities

Master on Student Affairs and Services

Modules

1. The language and practice of “student affairs
2. **Eu institutions and European policies aimed at promoting student affairs**
3. Protection and processing of personal data:
4. “Contracts” in student affairs and services institutions
5. The structures and relationships of the public administration:
6. **Student services management**
7. Social statistics

Master on Student Affairs and Services

Modality

- **Modality:** blended (101 in person , 199 online 1.200 study and stages). Lessons will take place mainly on Thursdays, Fridays and Saturdays. The Organization will also provide specific cultural moments to discover the wonders of Venice during the in-person lessons.
- **Approaches:**
 - A) *multidisciplinary* (traditional classroom teaching with practical seminars)
 - 1) lessons based in theory,
 - 2) seminars given by leading experts in the field
 - 3) engagement in real and practical work experience.
 - B) *interdisciplinary* (addressing various issues with legal, statistics and managerial perspectives).

Master on Student Affairs and Services

First and following editions the concept

- An edition for Italian managers
- An edition for EUTOPIA University Alliance Middle and high Managers
- An edition for EU middle and high Managers
- An edition for European unemployed graduated persons

Master on Student Affairs and Services

Participants

- **Participants:** Directors, Managers, Middle Managers from public or private Institutions that provide Student Affairs and Services such as ESUs, Universities, Associations that represent and/or work for university students etc.
- **Number of participants:** 25-30
- **Academic Year:** the Master will be held in the A.Y 2024-2025 starting from February 2025.

Master on Student Affairs and Services

Faculty

De Vido Sara, Università Ca' Foscari Venezia

Ferrarese Stefano, E.S.U., ARDSU Venezia

Conzato Franco, Commissione europea

Pavan Luisella, CoE – Conseil of Europe

Cattaruzza Elti, Università Ca' Foscari Venezia

Rizzetto Gabriele, Università Ca' Foscari Venezia

Carlo Rossi Cheveneut CRCLEX

Anbuhl Matthias, Deutsche Studenten WERK

Romano Santo, Regione del Veneto

Meyer Auf der Heyde Achim, IASAS

Roumegas Jean-Paul, ECStA – European Council for Student Affairs

Sanchez Manuel, EYCA – European Youth Card Association

Sciretti Alessandro, ANDISU

Bernardi Massimo Marzano, Regione del Veneto

Scuttari Alberto, Università degli Studi di Padova

Pontillo Alessio, Ministero dell'Università e della Ricerca

Master on Student Affairs and Services

Venue

Venue for the lessons in person: at Ca' Bottacin in Venice, the new office of **ECStA in Venice**.

It is a very elegant location in the heart of Venice, very easy to reach from the airport or the train station.

Master on Student Affairs and Services Venue



Master on Student Affairs and Services Venue



Master on Student Affairs and Services

Venue



Master on Student Affairs and Services Venue



Master on Student Affairs and Services Venue



Master on Student Affairs and Services Venue



ECStA Offices in Venice

Two places:

- One place for everyday's work at Ca' Bottacin, you have just seen
- One place for International Meetings and Institutional Relations at the Council of Europe office in Venice

ECStA Offices in Venice



9 maggio **FESTA DELL'EUROPA**
si celebra la pace e l'unità in Europa
9 May EUROPE DAY
celebrates peace and unity in Europe

EU LAB.



- Microcredentials: soft skill implemented in non-formal habit
- ESAC25 Conference «Navigating Diversity and Changing Expectations in Higher Education Strategic Approaches to Student Support Services» – Antwerp March 18-21, 2025
- Master on Student Affairs and Services english version for Eutopia Members and one for EU graduated Citizens
- Y.A.N.A. – You Are Not Alone
- Course on European Funds and Programs